



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886
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SECY/CHN 015/08NKS

C A No. Applied for Complaint No. 236/2025

In the matter of:

Preeti Verma

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, (Chairman)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Shanky R.S. Gupta, A.R for the complainant
2. Mr. Jai Singh Rawat, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Jyoti Sharma, On behalf of BYPL

ORDER

Date of Hearing: 16th December, 2025

Date of Order: 17th December, 2025

Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The present complaint has been filed by Ms. Preeti Verma against BSES YPL-G.T. Road.
2. The brief facts of the grievance are that the complainant applied for new electricity connections at upper ground floor and first floor vide request no. 8007691659 and 8007691679 at premises no. 1/3491-A, Ram Nagar, Extension, Shahdara, Delhi-110032. The application of the complainant for new electricity connection was rejected by OP on grounds of 'AB cable under Chajja and no separate dwelling unit.

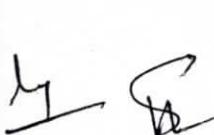
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Secretary
CGRF (BYPL)

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3. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at property bearing no. 1/3491-A, Ram Nagar Extension, Shahdara, Delhi-110032. Upon inspection, the objection of AB line got resolved. Subsequent to this, the applications were regenerated vide order no. 8007691659 and 8007691679 for upper ground floor and first floor respectively. Both the applications for new connections were rejected on the grounds of MCD booking for unauthorised construction. Therefore, MCD NOC or Completion cum Occupancy Certificate is required for release of new electricity connection.
4. The counsel for the complainant did not file rejoinder.
5. Arguments of both the parties were heard.
6. From the narration of facts and material placed before us we find that the application of the complainant for new electricity connection was rejected by OP on grounds of MCD booking and the recent Judgment of Hon'ble Delhi High Court vide no W.P. (c) 7618/2023 & CM appl. 29530/2023, CM Appl. 70837/2025 dated 13.11.2025 has held as under

"19. Thus, considering the detailed discussion hereinabove, this Court is of the view that there is no impediment with the petitioner company to grant or continue with electricity connection in the premises, where such premises are booked for unauthorized construction. However, as and when MCD takes any coercive action against such properties, which are booked for unauthorized construction, the MCD shall duly intimate the concerned electricity companies, in that regard.



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20. The electricity company shall be free to disconnect the electricity connection, as and when such request or direction is given by the MCD, at the time of taking action against the unauthorized construction in the properties in question.

The Government of National Capital Territory of Delhi (Department of Power) vide their circular no. E.11/2025/Power/7091-97 dated 17.11.2025 also directed DISCOMs to not to deny or discontinue electricity supply in premises merely because the property is booked for unauthorized construction.

To disconnect electricity only upon receiving formal intimation from MCD at the time of demolition/sealing action.

7. In view of the above directions of Hon'ble High Court of Delhi and notification from Govt. of NCT of Delhi, we are of the opinion that the new electricity connection to the complainant cannot be denied. Therefore, OP should release the electricity connection to the complainant as applied for by him.

ORDER

The complaint is allowed. OP is directed to release the new electricity connections as applied for by the complainant vide request no. 8007691659 and 8007691679 at premises no. 1/3491-A, Ram Nagar Extension, Shahdara, Delhi-110032 after completion of other commercial formalities as per DERC Regulations 2017. The complainant is further directed to file an affidavit/undertaking stating that if any authority/department takes any action against the property of the complainant OP should be free to take action as per law.

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OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN) 7/12/15
MEMBER (TECH.)


(P.K. SINGH) 7/12/15
CHAIRMAN

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